

All sections must be completed before termination request will be processed.

1 COMPANY INFORMATION

Company name				Customer ID	
Street address		City	State	ZIP	County
Office phone () -	Ext.	Fax () -	Email		

2 PRIMARY REASON FOR TERMINATION

Choose only one option below:

- | | |
|---|--|
| <input type="checkbox"/> Went out of business
<input type="checkbox"/> Business sold
<input type="checkbox"/> Business moved out of area
<input type="checkbox"/> Cost of premiums/rates*
<input type="checkbox"/> Moving to another
Kaiser Permanente group plan effective ____/____/____
<input type="checkbox"/> CalChoice®
<input type="checkbox"/> Large line of business
<input type="checkbox"/> Relocating
<input type="checkbox"/> Other: _____ | <input type="checkbox"/> Moving to a
Kaiser Permanente individual plan effective ____/____/____
<input type="checkbox"/> Kaiser Permanente for Individuals and Families plans
<input type="checkbox"/> Kaiser Permanente Senior Advantage (Medicare)
<input type="checkbox"/> Moving to Covered California - Kaiser Permanente plan
<input type="checkbox"/> Moving to Covered California - Non-Kaiser Permanente plan
<input type="checkbox"/> Moving to Covered California - provider/plan unknown
<input type="checkbox"/> Changed to other insurance carrier/provider*
Carrier name: _____ |
|---|--|

*Please complete section 3.

3 OTHER REASONS FOR TERMINATION

Choose all that apply:

- | | |
|--|---|
| <input type="checkbox"/> Bankruptcy
<input type="checkbox"/> New owner
<input type="checkbox"/> does not offer Kaiser Permanente
<input type="checkbox"/> does not offer benefits
<input type="checkbox"/> Found less expensive plan | <input type="checkbox"/> Dissatisfied with benefits
<input type="checkbox"/> Dissatisfied with plan/product selection
<input type="checkbox"/> Dissatisfied with plan administration
<input type="checkbox"/> Dissatisfied with patient service/care |
|--|---|

4 TERMINATION DATE

Please terminate group membership effective the first of _____ (month), _____ (year). Unless a balance is owed on your account, your account will be terminated either on the date of membership termination above or on the first month after 15 days from receipt of this document by Kaiser Permanente, whichever is later.

5 SIGNATURE

KAISER FOUNDATION HEALTH PLAN, INC., ARBITRATION AGREEMENT

I understand that (except for Small Claims Court cases, claims subject to a Medicare appeals procedure, or the ERISA claims procedure regulation, and any other claims that cannot be subject to binding arbitration under governing law) any dispute between myself, my heirs, relatives, or other associated parties on the one hand and Kaiser Foundation Health Plan, Inc. (KFHP), any contracted health care providers, administrators, or other associated parties on the other hand, for alleged violation of any duty arising out of or related to membership in KFHP, including any claim for medical or hospital malpractice (a claim that medical services were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered), for premises liability, or relating to the coverage for, or delivery of, services or items, irrespective of legal theory, must be decided by binding arbitration under California law and not by lawsuit or resort to court process, except as applicable law provides for judicial review of arbitration proceedings. I agree to give up our right to a jury trial and accept the use of binding arbitration. I understand that the full arbitration provision is contained in the *Evidence of Coverage*.

I affirm that I have authority to contract with Kaiser Foundation Health Plan, Inc., and Kaiser Permanente Insurance Company (KPIC) on behalf of the group.

Authorized company signer (please print name)	Title (please print)
Signature X	Date

Note: Disputes arising from any of the following KPIC products are not subject to binding arbitration: 1) the Preferred Provider Organization (PPO) and 2) the KPIC Dental plans.