

## SMALL BUSINESS | CALIFORNIA

# Website quick reference guide



To help you better serve your clients, here's a convenient guide to our online resources. Be sure to bookmark the links and hold on to this sheet for quick reference.

## Brokers

### [account.kp.org](http://account.kp.org)

- ▶ Manage your clients' accounts
- ▶ Client renewal information, forms, and publications
- ▶ Find Summary of Benefits and Coverage documents
- ▶ Commission information

### [kp.litorders.com](http://kp.litorders.com)

- ▶ Enrollment kits
- ▶ Marketing materials
- ▶ Order Summary of Benefits and Coverage documents

## Employers

### [account.kp.org](http://account.kp.org)

- ▶ Manage account
- ▶ Forms and publications
- ▶ Tools and resources for workforce health

## Members

### [kp.org](http://kp.org)

- ▶ Locate doctors and facilities
- ▶ Email doctor's office
- ▶ Make appointments
- ▶ Order prescription refills
- ▶ View lab results
- ▶ Find plan and coverage information



## Small business tools and resources

### Apply for coverage

[kp.org/smallbusinessapplyforcoverage/ca](http://kp.org/smallbusinessapplyforcoverage/ca)

### Contact a representative

[kp.org/brokeremployerresources/ca](http://kp.org/brokeremployerresources/ca)

### Exchange information (brokers)

[kp.org/smallbusinessbrokerexchanges/ca](http://kp.org/smallbusinessbrokerexchanges/ca)

### Exchange information (employers)

[kp.org/smallbusinessemployerexchanges/ca](http://kp.org/smallbusinessemployerexchanges/ca)

### Forms

[kp.org/smallbusinessbrokerforms/ca](http://kp.org/smallbusinessbrokerforms/ca)

### How to get appointed

[kp.org/howtogetappointed/ca](http://kp.org/howtogetappointed/ca)

### Kaiser Permanente locations

[kp.org/locations](http://kp.org/locations)

### Manage your account

[kp.org/manageyouraccount/ca](http://kp.org/manageyouraccount/ca)

### Medicare creditable coverage

[kp.org/medicarecreditablecoverage/ca](http://kp.org/medicarecreditablecoverage/ca)

### Plan comparisons:

[kp.org/smallbusinessbrokerplancomparisons/ca](http://kp.org/smallbusinessbrokerplancomparisons/ca)

### Plans and rates

[kp.org/smallbusinessplansandrates](http://kp.org/smallbusinessplansandrates)

### Small Business Guidelines

[kp.org/smallbusinessguidelines/ca](http://kp.org/smallbusinessguidelines/ca)

### Small business service tips

[kp.org/smallbusinessservicetips/ca](http://kp.org/smallbusinessservicetips/ca)

### Small business workforce health

[kp.org/smallbusinessworkforcehealth/ca](http://kp.org/smallbusinessworkforcehealth/ca)

### Small Group Administrative Handbook

[kp.org/smallbusiness-adminhandbook/ca](http://kp.org/smallbusiness-adminhandbook/ca)

### Summary of Benefits and Coverage

[kp.org/smallbusiness-sbc/ca](http://kp.org/smallbusiness-sbc/ca)