

# WHAT'S INCLUDED

## IN YOUR LEVEL FUNDING AND GRADED FUNDING PLAN COSTS?\*

Category	Detail
<b>Network Access Fees</b>	Cigna National Network Cigna Pharmacy Management Pharmacy Network Cigna Behavioral Network Transplant Centers of Excellence Convenience Care Clinics Out-of-Network savings programs
<b>Medical Management Services</b>	Prior Authorizations Case Management Specialty case management for cancer Chronic Condition/Disease Management
<b>Health and Wellness</b>	Onsite Health and Wellness Health Improvement Specialist to assist with administration and promotion of health and wellness programs Biometric Screenings – participation minimum applies** Online Tools for Health Improvement – toolkits, flyers and online magazines Online Health Coaching 24 Hour Nurseline Maternity Program Healthy Rewards Discount Program My Personal Champion
<b>Pharmacy</b>	Cigna Home Delivery Specialty Pharmacy Management Drug Price Quote Tool
<b>Reporting</b>	Consultative Analytical Platform (updated monthly, available quarterly or semi-annually) Aggregate Accounting Reports (updated monthly, available on demand) Ad hoc (custom) reporting – available (no additional costs for active clients)
<b>Administrative Services</b>	24/7/365 Customer Service Claim Processing Claim Fiduciary. Litigation support available for \$500 charge per policy year. Claims Appeals HIPAA Certificate Services Available Aggregate Account Reports detailing claims and stop loss experience Plan Amendments – on or off anniversary ID Card distribution Enrollment Meeting support and communications
<b>Online and Mobile Capabilities</b>	myCigna.com online and mobile support for customers cignaclientresources.com employer portal Health Care Professional Directory Cost and Quality Transparency Tools Health Assessment Account balance information for FSA, HRA and HSA.
<b>Products</b>	Dental, Vision, Life, Lifestyle Management, Employee Assistance Program, AD&D, Disability and other Onsite Health products are available – separate fees apply for these products and services.

\* Cigna offers administrative services for self-funded plans with as few as 25 full-time employees in most states. For more information about your state, contact your Cigna sales representative.

\*\* Independently administered by Summit Health with minimum participant requirements.



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